



**Municipal Election
October 26, 2026**

**The Corporation of the
Township of Strong
2026 Municipal Election
Accessibility Plan**

May 1, 2026

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Introduction

The Corporation of the Township of Strong (Township) 2026 Municipal Elections Accessibility Plan (Plan) outlines how the Township will remove barriers and improve accessibility for persons with disabilities.

The Township will ensure that the municipal elections process is accessible for electors and candidates of all abilities. The Plan focuses on identifying and removing barriers and mitigating concerns related to accessibility, so that electors and candidates feel more engaged and are able to fully participate in the election process while ensuring a positive voting experience.

This Plan is a living document which will be updated as new opportunities for improvement arise.

Definition of Disability

The *Ontario Human Rights Code* and the *Accessibility for Ontarians with Disability Act, 2005* (AODA) define disability as:

- any degree of physical disability, infirmity, malformation or disfigurement that is caused by bodily injury, birth defect or illness and, without limiting the generality of the foregoing, includes diabetes mellitus, epilepsy, a brain injury, any degree of paralysis, amputation, lack of physical co-ordination, blindness or visual impediment, deafness or hearing impediment, muteness or speech impediment, or physical reliance on a guide dog or other animal or on a wheelchair or other remedial appliance or device,
- a condition of mental impairment or a developmental disability,
- a learning disability, or a dysfunction in one or more of the processes involved in understanding or using symbols or spoken language,
- a mental disorder, or
- an injury or disability for which benefits were claimed or received under the insurance plan established under the Workplace Safety and Insurance Act, 1997.

Mandate

It is the goal of the Township to ensure that persons of all abilities are able to participate in the municipal election process.

Further actions that will be considered to remove barriers that may affect electors and candidates with disabilities include:

- Providing candidates with information on how the voting assistance centre/voting place is accessible; and
- Ensuring candidate information sessions are accessible.
- Changing the voting method to Vote by Internet and Telephone, so Voter Information Letters are mailed to all electors and votes can be cast from the voters' location and using their own assistive devices.
- A voter assistance centre is located at the Township of Strong Administration Office at 28 Municipal Lane, Sundridge, to assist voters with inquiries and providing a barrier free location to physically assist any electors.

Accessible Customer Service

The Township is committed to making its programs and services accessible to everyone, including persons with disabilities. It complies with the Customer Service Standard of *the Accessibility for Ontarians with Disabilities Act, 2005* (AODA).

All Township staff have or will receive training on the Integrated Accessibility Standards Regulation (IASR) and adhere to the Township's Integrated Accessibility Standards Policy (By-Law 2014-022 Schedule A & B), as well as on the Customer Service Standards and the Ontario Human Rights Code.

In fulfilling this training component, the Township will provide services in a manner that respects the dignity and independence of persons with disabilities.

Information and Communications

The Township will ensure that information is accessible and available in alternate formats, upon request. When a document is provided to a person with a disability, the Township will make every effort to provide the document, or the information contained in the document, in a format that takes the person's disability into account. Radio and print ads will be run in the community prior to October 26, 2026 to inform voters of the voting method and how to contact the Municipal Office with accommodation requests.

The Township is committed to website accessibility and will ensure that the Elections page on its website conforms to AODA standards for web content so that information relating to the municipal elections can be easily accessed by electors and candidates.

Employment and Training

For the voting assistance centre, the Township will ensure that any recruiting practices for election officials are compliant with the AODA and that training on the IASR and the Human Rights Code, as it pertains to persons with disabilities, has been provided.

The Clerk Administrator, Deputy Clerk and Deputy Clerk Assistant for the Township have received the required customer service training and are prepared to serve any candidates and voters with a hearing, sight, or developmental disability; and are aware of their rights to bring a person or animal with them in order to provide additional assistance.

Accessibility training will be provided to the members of Council and Committees once

the new Council has been formed.

Accessible Transportation

The Township does not have a public transportation system. If you require assistance with attending the voting assistance centre, please contact the Clerk Administrator.

Accessible Facilities

The Township is committed to removing barriers and to ensuring that all its voting facility is accessible as follows:

- Service counter area is large enough to accommodate mobility aids and meet AODA specifications for easy access by electors and candidates.
- Two (2) parking space are available as designated by required signage.
- Building entrances are accessible to candidates or electors with disabilities and appropriate signage will be provided so that information is clear and visible.
- The Council Chambers (Voting Assistance Centre) has been organized for easy mobility with barrier-free access.

If an accessibility concern is identified, all reasonable measures will be considered to remove the barrier.

Voting Assistance Centre and Procedures

The Township has designated the Administration Office Parking Lot and Council Chambers as the Voting Assistance Centre/Voting Location.

An easily navigable route will be clearly marked with signage for entry into the voting assistance centre/voting location. There are no stairs along the navigable walkway to the voting area.

Seating areas are provided throughout the voting assistance centre for electors needing a rest. Voting area(s) shall be placed on tables with movable seating. Election staff are available to assist if you require any assistance in reaching the voting area. If you require the voting information letter in alternative format (braille, large print, audio) please notify the Clerk Administrator by August 31, 2026. If you are bringing a support person to help you, please identify them to the election staff when you arrive. Your support person will be required to take an oral Oath in order to assist you to vote in a secure manner. If you are bringing a service animal with you, please remember to bring documentation to confirm its service animal status, if this is not readily apparent. Documentation can be a letter signed by a Doctor or a Nurse.

The Township of Strong uses Vote by Internet and Telephone as the method for voting in the 2026 Election. Please read the information below to see how this voting method works!

<https://www.strongtownship.com/local-government/municipal-election/>

All eligible voters will be mailed a Voter Information Letter containing a unique PIN number and voting instructions. If you require the letter in accessible format (braille, large print, audio) **please notify the Clerk Administrator by August 31, 2026**. Upon receipt of the letter, the voter shall complete the following:

- i. Eligible Voters shall be required to telephone a designated number or access a designated internet address and cast their vote.
- ii. Every Eligible Elector shall be limited to only one vote through the use of a PIN distributed by Incentive Letter Mail, or hand-delivered as required, in a sealed and personalized Voter Information Letter.
- iii. The eVoting Service Provider, will allow the Eligible Voter to vote using a telephone or the internet.
- iv. Following the Voter's selection, the voting system response shall identify the voter's choice and provide the voter with the option of changing or confirming their vote.
- v. The Voting System shall enable the voter to decline from voting for an office(s) if he/she wishes to do so.
- vi. Once the PIN has been used to complete all assigned races associated with the election it cannot be used again, and further access shall not be granted to the Telephone/Internet Voting service to vote again.
- vii. Voting will commence at 10:00 a.m. on Tuesday, October 13, 2026 and end at 8:00 p.m. on Monday, October 26, 2026.

All election staff at the voting assistance centre on voting day shall be trained on any accessibility and customer service standards, and shall have taken an Oath of Secrecy. At any time during your voting experience, an election official will be available to assist you where necessary.

Legislative Requirements - *Municipal Elections Act, 1996, as amended*

The Municipal Elections Act, 1996, as amended states the following:

Section 12.1

(1) A clerk who is responsible for conducting an election shall have regard to the needs of electors and candidates with disabilities.

(2) The clerk shall prepare a plan regarding the identification, removal and prevention of barriers that affect electors and candidates with disabilities and shall make the plan available to the public before voting day in a regular election.

(3) Within 90 days after voting day in a regular election, the clerk shall prepare a report about the identification, removal and prevention of barriers that affect electors and candidates with disabilities and shall make the report available to the public.

41 (3) The clerk shall make such changes to some or all of the ballots as they consider necessary or desirable to allow electors with visual impairments to vote without the assistance referred to in paragraph 4 of subsection 52 (1).

45 (2) In establishing the locations of voting places, the clerk shall ensure that each voting place is accessible to electors with disabilities.

Post-Election Report

As required under section 12.1 (2) of the Municipal Elections Act, 1996, the Clerk's Office shall submit a report to Council about the identification, removal and prevention of barriers that affect electors and candidates with disabilities. This report will be made available to the public and in alternate formats, upon request.

Plan Development and Review

The Township's 2026 Municipal Elections Plan was developed by the Clerk Administrator.

This Plan shall be reviewed in the year of a municipal election to ensure conformity with legislative or regulatory accessibility requirements.

Feedback

The Clerk's Office welcomes feedback on the manner in which services are provided to persons with disabilities during the election process. Feedback can be provided by accessing the feedback page on the Township's website

<https://www.strongtownship.com/local-government/accessibility/>