

Community COVID-19 Supports Quick Reference Guide (Last revised: October 29, 2021)

Program	Contact
Operational	
Indigenous Community Support Fund (Fed) - community-based projects food security, mental health services, sanitation, PPE, support for elders, transportation, education materials for youth.	Link: https://www.sac-isc.gc.ca/eng/1585189335380/1585189357198
Resilient Communities Fund (OTF)(Prov) – funds support the non-profit sector recover and rebuild from the impacts emerging from COVID-19 so they can effectively meet the needs of communities across Ontario. <i>Opens November 10.</i>	Contact: OTF Support Centre at 1 800 263-2887 or at otf@otf.ca Link: Resilient Communities Fund Ontario Trillium Foundation (otf.ca)
Canada Community Revitalization Fund (CCRF) (Fed) - help for communities across Canada build and improve community infrastructure so they can rebound from the effects of the COVID-19 pandemic.	Contact: Regional FedNor Officer Link: http://fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/h_fn04622.html
Workforce	
Rural and Northern Immigration Pilot (RNIP) (Fed) - In partnership with Immigration, Refugees and Citizenship Canada (IRCC), the North Bay area has entered into an agreement to help recruit workers to our region with this pilot project. *North Bay, Sudbury, Timmins, Sault Ste Marie, Thunder Bay	Contact: Your local employment agency Link: https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada/rural-northern-immigration-pilot.html
Jobs and Growth Fund - funding to businesses and organizations to help create jobs and position local economies for long-term growth	Contact: Regional FedNor Officer Link: http://fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/h_fn04620.html
Rapid Testing Program (Ont) - participating chambers of commerce and boards of trade will roll out free rapid tests for small- and medium-sized businesses in communities across the province.	Link: https://covid-19.ontario.ca/get-free-rapid-tests Businesses to contact: COVID19Testing@ontariohealth.ca The manufacturing sector to contact: TestingMEDJCT@ontario.ca
COVID-19 worker and employee screening Tool (Prov) -	Link: https://covid-19.ontario.ca/screening/worker/
NOHFC People and Talent Program (Prov) – funding to attract, retain and develop Northern Ontario’s workforce.	Contact: Local ENDM Northern Development Advisor - https://nohfc.ca/en/pages/contact-us/contact-service-providers Link: https://nohfc.ca/en/pages/programs/people-talent-program
Canada-Ontario Job Grant (Fed/Prov) - provides direct financial support to individual employers or employer consortia who wish to purchase training for their employees.	Contact: Your local employment agency or 1-800-387-5656 or EmploymentHotlineInquiries@ontario.ca Link: http://www.tcu.gov.on.ca/eng/eopg/coig/
Second Career Program (Prov) – modified program for those laid off in one of the sectors most impacted by COVID-19 – skills-training and financial support for second career.	Contact: Your Local Employment Services Agency Link: https://www.ontario.ca/page/second-career
Health and Safety Excellence Program (WSIB) (Prov) - rebates on premiums for those employers that have put in place COVID-19 specific protocols and processes.	Contact: Lisa Dupuis, Lisa_Dupuis@wsib.on.ca , 705-491-5376 Link: https://www.wsib.ca/en/healthandsafety

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<p>Canada Recovery Sickness Benefit (CRSB) (Fed) - \$500 per week for up to a maximum of four weeks, for workers who: are unable to work for at least 50% of the week because they contracted COVID-19, self-isolated for reasons related to COVID-19, have underlying conditions, are undergoing treatments or have contracted other sicknesses that, in the opinion of a medical practitioner, nurse practitioner, person in authority, government or public health authority, would make them more susceptible to COVID-19.</p>	<p>Link: Canada Recovery Sickness Benefit (CRSB) - Canada.ca</p>
<p>Canada Recovery Caregiving Benefit (CRCB) (Fed) - \$500 per week for up to 38 weeks per household for workers: unable to work for at least 50% of the week because they must care for a child under the age of 12 or family member because schools, day-cares or care facilities are closed due to COVID-19 because the child or family member is sick and/or required to quarantine or is at high risk of serious health implications because of COVID-19.</p>	<p>Link: Canada Recovery Caregiving Benefit (CRCB) - Canada.ca</p>
<p>Canada Child Benefit young child supplement (CCBYCS) (Fed) - providing temporary additional support in 2021 of up to \$1,200 to families with children under the age of six. For those that were entitled to receive the Canada Child Benefit (CCB) in January, April, July or October 2021 to receive the CCBYCS.</p>	<p>Link: CCB young child supplement - Canada.ca</p>
<p>Mortgage payment deferral (Fed) - Homeowners facing financial hardship may be eligible for a mortgage payment deferral.</p>	<p>Link: COVID-19: Mortgage Payment Deferral CMHC (cmhc-schl.gc.ca)</p>
<p>Ontario Child Care Tax Credit - receive a personal income tax credit to help with childcare costs.</p>	<p>Link: https://www.ontario.ca/page/ontario-child-care-tax-credit</p>
<p>Canada Emergency Wage Subsidy (CEWS) Wage Subsidy Program (Fed) – wage subsidy to cover up to 75% of an employee's wages for qualifying eligible employers to keep and re-hire employees and avoid layoffs.</p>	<p>Contact: Online via Personal CRA account or 1-833-966-2099 Link: Canada Emergency Wage Subsidy (CEWS) - Canada.ca</p>
<p>10% Temporary Wage Subsidy for Employers (Fed) - three-month relief to reduce the amount of payroll deductions required to be remitted to the Canada Revenue Agency (CRA).</p>	<p>Contact: Personal CRA account or 1-833-966-2099 Link: https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-wage-subsidy-small-businesses.html#h1</p>
<p>Work-Sharing Program (Fed) - income support to employees eligible for Employment Insurance who agree to reduce their normal working hours because of developments beyond the control of their employers and avoid permanent layoffs.</p>	<p>Contact: 1-800-367-5693 Link: Work-Sharing Program – COVID-19 - Canada.ca</p>
<p>Health and Safety</p>	
<p>Public Health Unit Locator and Contact Information - http://www.health.gov.on.ca/en/common/system/services/phu/locations.aspx</p> <ul style="list-style-type: none"> New! Ministry of Health's Proof of Vaccination Guidance for Businesses and Organizations - Proof of Vaccination Guidance for Businesses and Organizations under the Reopening Ontario Act (gov.on.ca) 	

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New! Proof of Vaccination Requirements and Resources:

- Here is the link to [the regulations](#) and [guidance](#) for businesses and organizations to support them in implementing [proof of vaccination requirements](#), which take effect on September 22, 2021.
- In advance of September 22, all **Ontarians can print or download their vaccination receipt from the [provincial booking portal](#)**. Those who need support obtaining a copy of their vaccination receipt including those who do not have access to a computer or printer can call the Provincial Vaccine Contact Centre at 1-833-943-3900.
- [Ontario Releasing Guidance to Support Proof of Vaccination Policy](#)
- [Ontario to Require Proof of Vaccination in Select Settings](#)
- [Using your Vaccination Receipt: Frequently Asked Questions](#)
- Businesses may refer to the following [poster](#) to provide guidance for their patrons on requirements for entry.
- **Those who have questions about COVID-19 vaccines and would like to speak to an experienced agent or health specialist are encouraged to call the Provincial Vaccine Confidence Line that can be accessed through the Provincial Vaccine Contact Centre: 1-833-943-3900** (TTY for people who are deaf, hearing-impaired or speech-impaired: 1-866-797-0007). The Provincial Vaccine Contact Centre is available in more than 300 languages, seven days a week from 8:00 a.m. to 8:00 p.m.
- **For resources in multiple languages to help local communication efforts in responding to COVID-19, visit Ontario's [COVID-19 communication resources webpage](#).**
- **Guide on Requirements for Temporary Foreign Workers Returning Home** - To support Temporary Foreign Workers returning home, OMAFRA has developed a guide for employers and workers on how to prepare and meet the travel requirements set out by the workers' home countries. The FAQ has been made available in [English](#), [French](#), [Spanish](#) and [Thai](#) and are posted on our COVID-19 landing pages for [producers](#) and [processors](#).
- **What you need to know about vaccination passport and policy requirements** – provided by WSPS [here](#).
- **New!** **Online tool – the COVID-19 safety builder** can be found at [Ontario.ca/COVIDSafety](#), along with the existing safety plan guide and other helpful resources. The interactive platform can be used to develop custom COVID-19 safety plans.
- **Provincial Workplace PPE Supplier Directory** - <https://covid-19.ontario.ca/workplace-ppe-supplier-directory?page=2#no-back>
- **OCE COVID-19 Company Collaborations** – listing of companies providing solutions to address COVID-19. <https://oce-ontario.org/programs/covid-19-collaboration-platform/company-collaborations>
- **Federal PPE Supply Hub** - <https://www.canada.ca/en/public-services-procurement/services/buying-selling-personal-protective-equipment-covid-19-overview/buying-selling-personal-protective-equipment-covid-19-buyers.html>
- **Near North Mitigation Alliance (IION)** – list of companies offering COVID-19 products and service solutions - <https://iion.ca/covid-19/>
- **The Rapid Response Platform** - list of companies offering COVID-19 products and services - <https://www.rrpcanada.org/#/>
- **New!** **Training Requirements for joint health and safety committee members** - <https://www.ontario.ca/page/training-joint-health-and-safety-committee-members>
- **Full suite of government educational supports available includes ([covid-19.ontario.ca/covid-19-help-businesses-ontario](#)):**
 - [Free webinars on how to operate a business safely](#), and comply with health and safety requirements, during COVID-19.
 - A [free 30-minute online course on infection prevention and control](#) provided by the Public Services Health and Safety Association.
 - Provincial Employment Standards Call Centre (webes@ontario.ca) and Occupational Health and Safety Contact Centre (webohs@ontario.ca) to answer small business health and safety questions.
- **Develop your COVID-19 workplace safety plan** - <https://news.ontario.ca/en/release/59276/ontario-launches-workplace-education-and-enforcement-campaigns>
- Resources to prevent COVID-19 in the workplace - <https://www.ontario.ca/page/resources-prevent-covid-19-workplace>
- Using masks in the workplace - <https://www.ontario.ca/page/using-masks-workplace>
- Occupational health and safety inspections and investigations - <https://www.ontario.ca/page/occupational-health-and-safety-inspections-and-investigations>
- Guidance for professional meeting and event facilities during COVID-19: <https://www.ontario.ca/page/guidance-professional-meeting-and-event-facilities-during-covid-19>
- Guidance for facilities for sports and recreational fitness activities during COVID-19: https://www.ontario.ca/page/guidance-facilities-sports-and-recreational-fitness-activities-during-covid-19?_ga=2.175392994.136458141.1597699243-513133685.1549641030
- Return to Play (sports) Protocols: https://www.ontario.ca/page/return-to-play?_ga=2.139936755.136458141.1597699243-513133685.1549641030
- Free Online Training to Promote Safe Workplaces - https://news.ontario.ca/opo/en/2020/07/ontario-launches-online-training-to-promote-safe-workplaces.html?utm_source=digest&utm_medium=email&utm_campaign=o

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- [Ministry of Labour Training Skills Development Covid Resources](#)
- [Ministry of Labour Training Skills Development Covid-19 Workplace Safety Plan](#)
- **Canadian Centre for Occupational Health and Safety Pandemic (COVID-19) Worker Tip Sheets** - <https://www.ccohs.ca/products/publications/covid19/>
- **Pandemic Info Share** - <http://pandemic.ccohs.ca/>

WSPS

- [WSPS Covid-19 Site](#)
- [WSPS Covid Mental Health Resources](#)
[WSPS Post Pandemic Playbook](#)
- [WSPS Pandemic Recovery Return to Business Checklist](#)
[WSPS Checklist for businesses returning after shutdown](#)

Tax Relief and Deferrals

Amendment to the Planning Act - provides municipalities ability to suspend certain planning decision and process until the state of emergency is removed.	Contact: MMAH Link: https://news.ontario.ca/opo/en/2020/04/ontario-extends-declaration-of-emergency-to-continue-the-fight-against-covid-19.html
Amendment to the Development Charges Act – to maintain in effect those development charge by-laws that have expired or will expire on or after March 17, 2020.	Contact: MMAH Link: https://news.ontario.ca/opo/en/2020/04/ontario-extends-declaration-of-emergency-to-continue-the-fight-against-covid-19.html
Relief for Remote Northern Property Taxpayers (Prov) – tax deferrals for people and businesses in parts of Northern Ontario located outside of municipal boundaries.	Contact: MOF Link: https://news.ontario.ca/mof/en/2020/04/ontario-providing-relief-for-remote-northern-property-taxpayers-during-covid-19.html
Ontario-Education Property Tax Deferrals - deferring the upcoming June 30 quarterly municipal remittance of education property tax and postponing property tax 2021 reassessment.	Contact: MOF Link: https://news.ontario.ca/mof/en/2020/04/ontario-providing-relief-for-remote-northern-property-taxpayers-during-covid-19.html
Gas Tax Fund Acceleration: funding for 2020-21 will be delivered to communities in one payment in June; can be used to meet their local needs, e.g., high-speed broadband, water/road system improvements, cycling/walking paths.	Link: https://pm.gc.ca/en/news/news-releases/2020/06/01/prime-minister-announces-support-help-communities-create-jobs-and
Tourism & Arts, Culture and Creative Industries Sector	
Tourism Relief Fund (Fed) - supports tourism businesses and organizations to adapt their operations to meet public health requirements while investing in products and services to facilitate their future growth.	Contact: Regional FedNor Officer Link: https://www.canada.ca/en/atlantic-canada-opportunities/campaigns/covid19/trf.html
NOHFC Community Events Stream - supports organizations that host events that increase community profile and promote economic development in Northern Ontario.	Contact: Local ENDM Northern Development Advisor - https://nohfc.ca/en/pages/contact-us/contact-service-providers Link: https://nohfc.ca/en/pages/programs/cultural-supports-program/community-events-stream
Ontario Live (Prov) - a virtual marketplace to help support local artists, operators, attractions and businesses.	Contact: MHTSCI Link: https://ontario.live/

- **Insurance Bureau of Canada:** 1-844-2ASK-IBC (1-844-227-5422)
- **Business Insurance Action Team (BIAT):** <https://businessinsurancehelp.ca/>
- **Arrive Can Mobile App** – travellers can use this mobile app to speed up your arrival process in Canada - <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice.html#ua>
- **Canadian Border Services Agency (CBSA):** <https://cbsaasfc.gc.ca/services/covid/menu-eng.htm>
- **Website with the Travel Restrictions for Canada:** <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice.html>

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- **Website for COVID-19: Travel, quarantine and borders information for Canada:** [COVID-19: Travel, quarantine and borders - Travel.gc.ca](https://www.travel.gc.ca)
- **Coronavirus disease (COVID-19): Who can travel to Canada – Citizens, permanent residents, foreign nationals and refugees -** <https://www.canada.ca/en/immigration-refugees-citizenship/services/coronavirus-covid19/travel-restrictions-exemptions.html>
- **Tourism HR Canada Workforce Recovery Toolkit -** https://www.tourismrecovery.ca/?utm_source=Destination+Canada+News&utm_campaign=0d735500e5-EMAIL_CAMPAIGN_2020_04_16_10_22_COPY_01&utm_medium=email&utm_term=0_06c402d754-0d735500e5-92266588
- **Indigenous Tourism Association of Canada COVID-19 page:** <https://indigenoustourism.ca/corporate/updates-on-covid-19-coronavirus/>
- **Indigenous Tourism Ontario COVID-19 page:** <https://indigenoustourismontario.ca/updates-on-covid-19/>
- **Destination Canada COVID-19 Page:** https://www.destinationcanada.com/en/corporate-news?utm_source=Destination+Canada+News&utm_campaign=65175230b8-EMAIL_CAMPAIGN_2020_04_02_09_41&utm_medium=email&utm_term=0_06c402d754-65175230b8-92263064
- **Destination Canada's Guide for Tourism Operators: Rebuilding Traveller Confidence: the importance of Safety Top of Mind and in Plain Sight:** <https://destinationcanada.can.chime.live/app/app.html>
- **Destination Ontario (TIAO) COVID-19 page:** <https://www.tiaontario.ca/cpages/covid19>
- **Destination Northern Ontario (RTO 13) COVID page:** <https://destinationnorthernontario.ca/destination-northern-ontarios-statement-on-covid-19/>
- **Destination Northern Ontario (RTO 13) Reopening page:** <https://destinationnorthernontario.ca/reopen-the-north/>
- **Explorer's Edge (RTO 12) COVID-19 Page:** <http://rto12.ca/news/additional-covid-19-resources/>
- **NOTO COVID-19 Page (Northern Ontario Tourist Outfitters Association) -** <http://noto.ca/COVID19>
- **NOTO Job Board – post tourism jobs here -** <https://outfittersnorth.boards.net/board/3/employment-tourism>
- **Tourism Excellence North (TEN) – training solutions to strengthen northern Ontario tourism -** <https://tourismexcellencenorth.ca/>
- **Ontario Arts Council COVID-19 page:** <https://www.arts.on.ca/news-resources/updates/oac-covid-19-updates>

Other Useful Links

- **Small Business Centres Ontario – one window with resources and supports for businesses -** <https://www.sbcontario.ca/>
- **Provincial COVID-19: Help for businesses in Ontario -** <https://covid-19.ontario.ca/covid-19-help-businesses-ontario>
- **Provincial COVID-19 Response Framework:** <https://www.ontario.ca/page/covid-19-response-framework-keeping-ontario-safe-and-open>
- **Provincial Stop the Spread Business Information Line -** [1-888-444-3659](tel:1-888-444-3659)
- **Ontario's Action Plan to Support COVID-19 -** https://budget.ontario.ca/2020/marchupdate/index.html?_ga=2.28116924.1086849455.1585166885-765986041.1562781557
- **Emergency Information and Orders -** <https://www.ontario.ca/page/emergency-information>
- **Essential Workplaces List -** <https://www.ontario.ca/page/list-essential-workplaces>
- **Ontario Re-opening Website –** <https://www.ontario.ca/page/reopening-ontario-after-covid-19>
- **Indigenous Services Canada COVID-19: First Nations community guide on accessing additional supports -** <https://www.sac-isc.gc.ca/eng/1584819394157/1584819418553>
- **Canada's COVID Economic Response Plan (All Supports- Individuals, Business and Industry) -** <https://www.canada.ca/en/department-finance/economic-response-plan.html#businesses>
- **Find COVID-related supports for businesses-** <https://innovation.ised-isde.canada.ca/s/?language=en&lang=eng>
- **Association of Municipalities of Ontario (AMO)-** <https://www.amo.on.ca/AMO-Content/Health/COVID19Resources>
- **Municipal World-** <https://www.municipalworld.com/covid19docs/>
- **Canadian Chamber of Commerce Business Resilience Network:** <https://www.canadianbusinessresiliencenetwork.ca/resources/support-for-business/>
- **Ontario Chamber of Commerce COVID-19 resources -** <https://occ.ca/covid19-supportforbusinesses/>
- **New!** **Business Benefits Finder:** https://innovation.ised-isde.canada.ca/innovation/s/?language=en_CA
- **New!** **Grants and funding from the Government of Canada:** <https://www.canada.ca/en/government/grants-funding.html>