

# Non-Profit Sector COVID-19 Supports Quick Reference Guide (Last revised: October 12, 2021)

Program	Contact
<b>Cash Flow</b>	
<b>New!</b> <b>Resilient Communities Fund (OTF)(Prov)</b> – funds supports the non-profit sector recover and rebuild from the impacts emerging from COVID-19 so they can effectively meet the needs of communities across Ontario. <i>Opens November 10, 2021.</i>	<b>Contact:</b> OTF Support Centre at 1 800 263-2887 or at <a href="mailto:otf@otf.ca">otf@otf.ca</a> <b>Link:</b> <a href="#">Resilient Communities Fund   Ontario Trillium Foundation (otf.ca)</a>
<b>Canada Community Revitalization Fund (CCRF) (Fed)</b> - help for communities across Canada build and improve community infrastructure so they can rebound from the effects of the COVID-19 pandemic.	<b>Contact:</b> Regional <b>FedNor Officer</b> <b>Link:</b> <a href="http://fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/h_fn04622.html">http://fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/h_fn04622.html</a>
<b>Canada Emergency Business Account (CEBA) (Fed)</b> - interest-free, partially forgivable, loans of up to \$60,000, to small businesses that have experienced diminished revenues due to COVID-19 but face ongoing non-deferrable costs, such as rent, utilities, insurance, taxes and wages.	<b>Contact:</b> Your bank or credit union. <b>Link:</b> <a href="#">Canada Emergency Business Account (CEBA) (ceba-cuec.ca)</a>
<b>Canada Emergency Rent Subsidy (CERS) (Fed)</b> – direct and easy-to-access rent and mortgage subsidy of up to 65% of eligible expenses to qualifying businesses, charities and non-profits. This support is available directly to tenants.	<b>Contact:</b> <a href="#">Via your online business account</a> or 1-800-959-5525 <b>Link:</b> <a href="https://www.canada.ca/en/revenue-agency/services/subsidy/emergency-rent-subsidy.html">https://www.canada.ca/en/revenue-agency/services/subsidy/emergency-rent-subsidy.html</a>
<b>Emergency Community Support Fund (Fed)</b> - funds for local organizations that serve vulnerable populations.	<b>Link:</b> <a href="https://www.canada.ca/en/services/benefits/emergency-community-support-fund.html">https://www.canada.ca/en/services/benefits/emergency-community-support-fund.html</a>
<b>Canada Cultural Spaces Fund (Fed)</b> - renovation and construction projects, the acquisition of specialized equipment and feasibility studies related to cultural spaces including those required to adapt to COVID-19.	<b>Link:</b> <a href="https://www.canada.ca/en/canadian-heritage/services/funding/cultural-spaces-fund.html">https://www.canada.ca/en/canadian-heritage/services/funding/cultural-spaces-fund.html</a> <b>Contact:</b> contact a CCSF program officer at their nearest <a href="#">regional office of the Department of Canadian Heritage</a> or 1-866-811-0055 (toll-free)
<b>Black Entrepreneurship Loan Fund (Fed)</b> - will provide loans of between \$25,000 and \$250,000 to Black business owners and entrepreneurs so they can grow their businesses.	<b>Contact:</b> <a href="mailto:info@facecoalition.com">info@facecoalition.com</a> or 1 (855) 560-FACE (3223) <b>Link:</b> <a href="#">The Federation of African Canadian Economics (facecoalition.com)</a>
<b>COVID-19 Energy Assistance Program for Small Business (CEAP-SB)</b> - one time, on-bill credit to eligible small business and registered charities to help with energy bills.	<b>Contact:</b> Local electricity or natural gas service provider <b>Link:</b> <a href="https://www.oeb.ca/rates-and-your-bill/covid-19-energy-assistance-programs/covid-19-energy-assistance-program-small">https://www.oeb.ca/rates-and-your-bill/covid-19-energy-assistance-programs/covid-19-energy-assistance-program-small</a>
<b>Tax Relief, Deferrals and Regulation Changes</b>	
<ul style="list-style-type: none"> <li>• <b>COVID -19: Tackling the Barriers</b> - request a temporary rule or regulation change to help them to respond to COVID-19 - <a href="https://www.ontario.ca/page/frontline-business-help-us-support-you-during-covid-19">https://www.ontario.ca/page/frontline-business-help-us-support-you-during-covid-19</a></li> <li>• <b>Virtual/electronic allowances for corporations (effective 17 Mar 2020)</b> - <a href="https://www.ontario.ca/page/covid-19-changes-meetings-and-business-operations?_ga=2.28660220.1170417137.1589899653-1305037528.1580157468">https://www.ontario.ca/page/covid-19-changes-meetings-and-business-operations?_ga=2.28660220.1170417137.1589899653-1305037528.1580157468</a></li> <li>• <b>Tax Deferral &amp; Filing Extensions (Canada Revenue Agency)</b>- <a href="https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/covid-19-filing-payment-dates.html">https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/covid-19-filing-payment-dates.html</a></li> <li>• <b>Deferral of Sales Tax Remittance and Customs Duty Payments</b> - <a href="https://www.canada.ca/en/department-finance/news/2020/03/additional-support-for-canadian-businesses-from-the-economic-impact-of-covid-19.html#_Deferral_of_Sales">https://www.canada.ca/en/department-finance/news/2020/03/additional-support-for-canadian-businesses-from-the-economic-impact-of-covid-19.html#_Deferral_of_Sales</a></li> </ul>	

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- **Deferral of Customs Duty and Sales Tax for Importers** - <https://www.canada.ca/en/department-finance/news/2020/03/additional-support-for-canadian-businesses-from-the-economic-impact-of-covid-19.html# Deferral of Customs>
- **Deferral of Global Adjustment charges for industrial/commercial electricity consumers** - <http://www.ieso.ca/en/Learn/Electricity-Pricing/What-is-Global-Adjustment>
- **WSIB Financial Relief Package** - [WSIB financial relief package](#)
- **Regional Opportunities Investment Tax Credit (Prov)** - <https://budget.ontario.ca/2020/marchupdate/annex.html>

## Workforce

<p><b>Canada Recovery Hiring Program (CRHP)</b> - Canadian employers who continue to be impacted by the COVID-19 pandemic, may be eligible to apply for one of the two subsidies to cover part of your employee wages.</p>	<p><b>Contact:</b> 1-800-959-5525  <b>Link:</b> <a href="https://www.canada.ca/en/revenue-agency/services/subsidy/recovery-hiring-program.html">https://www.canada.ca/en/revenue-agency/services/subsidy/recovery-hiring-program.html</a></p>
<p><b>Jobs and Growth Fund</b> - funding to businesses and organizations to help create jobs and position local economies for long-term growth</p>	<p><b>Contact:</b> Regional <a href="#">FedNor Officer</a>  <b>Link:</b> <a href="http://fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/h_fn04620.html">http://fednor.gc.ca/eic/site/fednor-fednor.nsf/eng/h_fn04620.html</a></p>
<p><b>Tourism SkillsNet North</b> – program that matches, provides training, and subsidizes wages for new staff or rehires into jobs within the northern Ontario tourism sector.</p>	<p><b>Contact:</b> <a href="mailto:communications@destinationnorthernontario.ca">communications@destinationnorthernontario.ca</a>  <b>Link:</b> <a href="https://destinationnorthernontario.ca/tsnn/">https://destinationnorthernontario.ca/tsnn/</a></p>
<p><b>Rural and Northern Immigration Pilot (RNIP) (Fed)</b> - In partnership with Immigration, Refugees and Citizenship Canada (IRCC), the North Bay area has entered into an agreement to help recruit workers to our region with this pilot project. *North Bay, Sudbury, Timmins, Sault Ste Marie, Thunder Bay</p>	<p><b>Contact:</b> Your local employment agency  <b>Link:</b> <a href="https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada/rural-northern-immigration-pilot.html">https://www.canada.ca/en/immigration-refugees-citizenship/services/immigrate-canada/rural-northern-immigration-pilot.html</a></p>
<p><b>Agricultural Youth Employment and Skills Program (Fed)</b> - wage subsidy to employers who hire youth for agricultural jobs. The program offers support for 50% of wages to a maximum of \$14,000.</p>	<p><b>Contact:</b> <a href="mailto:aafc.yesp-pecj.aac@canada.ca">aafc.yesp-pecj.aac@canada.ca</a> or 1-866-452-5558  <b>Link:</b> <a href="#">Youth Employment and Skills Program: Step 1. What this program offers   Agriculture and Agri-Food Canada (AAFC)</a></p>
<p><b>Science and Technology (S&amp;T) Internship Program - Green Jobs (Fed)</b> – provides wage subsidies to eligible employers across Canada to hire and mentor youth in the natural resources sector, including in energy, forestry, mining, earth science, and clean technology.</p>	<p><b>Link:</b> <a href="https://nrcan.gc.ca/green-jobs">Green Jobs in Natural Resources (nrcan.gc.ca)</a></p>
<p><b>NRC IRAP Youth Employment Program (Fed)</b> - offers financial assistance to offset the cost of hiring young talent/graduates to work on projects with R&amp;D, engineering, multimedia or market analysis components or to help develop a new product or process.</p>	<p><b>Contact:</b> Local Industrial Technical Advisor or 1-877-994-4727  <b>Link:</b> <a href="https://nrcan.gc.ca/irap">NRC IRAP funding to hire young graduates (canada.ca)</a></p>
<p><b>Rapid Testing Program (Ont)</b> - participating chambers of commerce and boards of trade will roll out free rapid tests for small- and medium-sized businesses in communities across the province.</p>	<p><b>Link:</b> <a href="https://covid-19.ontario.ca/get-free-rapid-tests">https://covid-19.ontario.ca/get-free-rapid-tests</a>  <b>Businesses to contact:</b> <a href="mailto:COVID19Testing@ontariohealth.ca">COVID19Testing@ontariohealth.ca</a>  <b>The manufacturing sector to contact:</b> <a href="mailto:TestingMEDJCT@ontario.ca">TestingMEDJCT@ontario.ca</a></p>
<p><b>COVID-19 worker and employee screening Tool (Prov)</b> -</p>	<p><b>Link:</b> <a href="https://covid-19.ontario.ca/screening/worker/">https://covid-19.ontario.ca/screening/worker/</a></p>

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<p><b>NOHFC People and Talent Program (Prov)</b> – funding to attract, retain and develop Northern Ontario’s workforce.</p>	<p><b>Contact:</b> Local ENDM Northern Development Advisor - <a href="https://nohfc.ca/en/pages/contact-us/contact-service-providers">https://nohfc.ca/en/pages/contact-us/contact-service-providers</a>  <b>Link:</b> <a href="https://nohfc.ca/en/pages/programs/people-talent-program">https://nohfc.ca/en/pages/programs/people-talent-program</a></p>
<p><b>Canada-Ontario Job Grant (Fed/Prov)</b> - provides direct financial support to individual employers or employer consortia who wish to purchase training for their employees.</p>	<p><b>Contact:</b> Your local employment agency or 1-800-387-5656 or <a href="mailto:EmploymentHotlineInquiries@ontario.ca">EmploymentHotlineInquiries@ontario.ca</a>  <b>Link:</b> <a href="http://www.tcu.gov.on.ca/eng/eopg/cojg/">http://www.tcu.gov.on.ca/eng/eopg/cojg/</a></p>
<p><b>Second Career Program (Prov)</b> – modified program for those laid off in one of the sectors most impacted by COVID-19 – skills-training and financial support for second career.</p>	<p><b>Contact:</b> Your Local Employment Services Agency  <b>Link:</b> <a href="https://www.ontario.ca/page/second-career">https://www.ontario.ca/page/second-career</a></p>
<p><b>Health and Safety Excellence Program (WSIB) (Prov)</b> - rebates on premiums for those employers that have put in place COVID-19 specific protocols and processes.</p>	<p><b>Contact:</b> Lisa Dupuis, <a href="mailto:Lisa_Dupuis@wsib.on.ca">Lisa_Dupuis@wsib.on.ca</a>, 705-491-5376  <b>Link:</b> <a href="https://www.wsib.ca/en/healthandsafety">https://www.wsib.ca/en/healthandsafety</a></p>
<p><b>Job Postings Site for Ag Sector in Ontario (Prov)</b> – Post or apply to agri-food jobs to support the response COVID-19.</p>	<p><b>Link:</b> <a href="https://www.ontario.ca/page/agriculture-and-food-jobs-ontario?fbclid=IwAR05wEebmX85VIESLGZv8CrWgyYHxkewmBGKEtENHCEoTg66UbykiUrv5g0">https://www.ontario.ca/page/agriculture-and-food-jobs-ontario?fbclid=IwAR05wEebmX85VIESLGZv8CrWgyYHxkewmBGKEtENHCEoTg66UbykiUrv5g0</a> or <a href="https://helpcanadagrow.com/">https://helpcanadagrow.com/</a></p>
<p><b>Step Up to the Plate Job Postings in Agri-food (Fed)</b> - Post or apply to agri-food jobs to support the response to COVID-19.</p>	<p><b>Link:</b> <a href="http://www.agr.gc.ca/eng/canadian-agri-food-sector/step-up-to-the-plate-help-feed-canadians/?id=1587057952017">http://www.agr.gc.ca/eng/canadian-agri-food-sector/step-up-to-the-plate-help-feed-canadians/?id=1587057952017</a></p>
<p><b>Canada Recovery Benefit (CRB) (Fed)</b> - \$500 per week for up to 38 weeks for workers who: are not employed or self-employed for reasons related to COVID-19 or have had their income reduced by at least 50% due to COVID-19 and are not eligible for Employment Insurance (EI).</p>	<p><b>Link:</b> <a href="#">Canada Recovery Benefit (CRB) - Canada.ca</a></p>
<p><b>Canada Recovery Sickness Benefit (CRSB) (Fed)</b> - \$500 per week for up to a maximum of four weeks, for workers who: are unable to work for at least 50% of the week because they contracted COVID-19, self-isolated for reasons related to COVID-19, have underlying conditions, are undergoing treatments or have contracted other sicknesses that, in the opinion of a medical practitioner, nurse practitioner, person in authority, government or public health authority, would make them more susceptible to COVID-19.</p>	<p><b>Link:</b> <a href="#">Canada Recovery Sickness Benefit (CRSB) - Canada.ca</a></p>
<p><b>Canada Recovery Caregiving Benefit (CRCB) (Fed)</b> - \$500 per week for up to 38 weeks per household for workers: unable to work for at least 50% of the week because they must care for a child under the age of 12 or family member because schools, day-cares or care facilities are closed due to COVID-19 because the child or family member is sick and/or required to quarantine or is at high risk of serious health implications because of COVID-19.</p>	<p><b>Link:</b> <a href="#">Canada Recovery Caregiving Benefit (CRCB) - Canada.ca</a></p>

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<p><b>Canada Child Benefit young child supplement (CCBYCS) (Fed)</b> - providing temporary additional support in 2021 of up to \$1,200 to families with children under the age of six. For those that were entitled to receive the Canada Child Benefit (CCB) in January, April, July or October 2021 to receive the CCBYCS.</p>	<p><b>Link:</b> <a href="https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-wage-subsidy-small-businesses.html#h1">CCB young child supplement - Canada.ca</a></p>
<p><b>Ontario Child Care Tax Credit</b> - receive a personal income tax credit to help with childcare costs.</p>	<p><b>Link:</b> <a href="https://www.ontario.ca/page/ontario-child-care-tax-credit">https://www.ontario.ca/page/ontario-child-care-tax-credit</a></p>
<p><b>Mortgage payment deferral (Fed)</b> - Homeowners facing financial hardship may be eligible for a mortgage payment deferral.</p>	<p><b>Link:</b> <a href="https://www.cmhc-schl.gc.ca/en/CMHC/CMHC-Programs/CMHC-Programs-Details/Mortgage-Deferral">COVID-19: Mortgage Payment Deferral   CMHC (cmhc-schl.gc.ca)</a></p>
<p><b>Canada Emergency Wage Subsidy (CEWS) Wage Subsidy Program (Fed)</b> – wage subsidy to cover up to 75% of an employee's wages for qualifying eligible employers to keep and re-hire employees and avoid layoffs.</p>	<p><b>Contact:</b> Online via Personal CRA account or 1-833-966-2099 <b>Link:</b> <a href="https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-wage-subsidy-small-businesses.html#h1">Canada Emergency Wage Subsidy (CEWS) - Canada.ca</a></p>
<p><b>10% Temporary Wage Subsidy for Employers (Fed)</b> - three-month relief to reduce the amount of payroll deductions required to be remitted to the Canada Revenue Agency (CRA).</p>	<p><b>Contact:</b> Personal CRA account or 1-833-966-2099 <b>Link:</b> <a href="https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-wage-subsidy-small-businesses.html#h1">https://www.canada.ca/en/revenue-agency/campaigns/covid-19-update/frequently-asked-questions-wage-subsidy-small-businesses.html#h1</a></p>
<p><b>Work-Sharing Program (Fed)</b> - income support to employees eligible for Employment Insurance who agree to reduce their normal working hours because of developments beyond the control of their employers and avoid permanent layoffs.</p>	<p><b>Contact:</b> 1-800-367-5693 <b>Link:</b> <a href="https://www.canada.ca/en/employment-social-development/services/foreign-workers.html">Work-Sharing Program – COVID-19 - Canada.ca</a></p>
<p><b>Pandemic Pay (Prov)</b> - additional support for frontline workers fighting COVID-19.</p>	<p><b>Link:</b> <a href="https://www.ontario.ca/page/covid-19-temporary-pandemic-pay#section-3">https://www.ontario.ca/page/covid-19-temporary-pandemic-pay#section-3</a></p>
<p><b>Temporary Foreign Worker Program (Fed)</b> – \$1,500 possible for each temporary foreign worker provided to employers or those working with them during COVID 19 pandemic.</p>	<p><b>Contact:</b> 1-800-367-5693 <b>Link:</b> <a href="https://www.canada.ca/en/employment-social-development/services/foreign-workers.html">https://www.canada.ca/en/employment-social-development/services/foreign-workers.html</a></p>

## Health and Safety

**Public Health Unit Locator and Contact Information** - <http://www.health.gov.on.ca/en/common/system/services/phu/locations.aspx>

**• New!** Proof of Vaccination Requirements and Resources:

- Here is the link to [the regulations](#) and [guidance](#) for businesses and organizations to support them in implementing [proof of vaccination requirements](#), which take effect on September 22, 2021.
- In advance of September 22, all **Ontarians can print or download their vaccination receipt from the [provincial booking portal](#)**. Those who need support obtaining a copy of their vaccination receipt including those who do not have access to a computer or printer can call the Provincial Vaccine Contact Centre at 1-833-943-3900.
- [Ontario Releasing Guidance to Support Proof of Vaccination Policy](#)
- [Ontario to Require Proof of Vaccination in Select Settings](#)
- [Using your Vaccination Receipt: Frequently Asked Questions](#)
- Businesses may refer to the following [poster](#) to provide guidance for their patrons on requirements for entry.

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- Those who have questions about COVID-19 vaccines and would like to speak to an experienced agent or health specialist are encouraged to call the Provincial Vaccine Confidence Line that can be accessed through the Provincial Vaccine Contact Centre: 1-833-943-3900 (TTY for people who are deaf, hearing-impaired or speech-impaired: 1-866-797-0007). The Provincial Vaccine Contact Centre is available in more than 300 languages, seven days a week from 8:00 a.m. to 8:00 p.m.
- For resources in multiple languages to help local communication efforts in responding to COVID-19, visit Ontario's [COVID-19 communication resources webpage](#).
- **Guide on Requirements for Temporary Foreign Workers Returning Home** - To support Temporary Foreign Workers returning home, OMAFRA has developed a guide for employers and workers on how to prepare and meet the travel requirements set out by the workers' home countries. The FAQ has been made available in [English](#), [French](#), [Spanish](#) and [Thai](#) and are posted on our COVID-19 landing pages for [producers](#) and [processors](#).
- **What you need to know about vaccination passport and policy requirements** – provided by WSPS [here](#).
- **New!** **Online tool – the COVID-19 safety builder** can be found at [Ontario.ca/COVIDSafety](#), along with the existing safety plan guide and other helpful resources. The interactive platform can be used to develop custom COVID-19 safety plans.
- **Provincial Workplace PPE Supplier Directory** - <https://covid-19.ontario.ca/workplace-ppe-supplier-directory?page=2#no-back>
- **OCE COVID-19 Company Collaborations** – listing of companies providing solutions to address COVID-19. <https://oce-ontario.org/programs/covid-19-collaboration-platform/company-collaborations>
- **Federal PPE Supply Hub** - <https://www.canada.ca/en/public-services-procurement/services/buying-selling-personal-protective-equipment-covid-19-overview/buying-selling-personal-protective-equipment-covid-19-buyers.html>
- **Near North Mitigation Alliance (IION)** – list of companies offering COVID-19 products and service solutions - <https://iion.ca/covid-19/>
- **The Rapid Response Platform** - list of companies offering COVID-19 products and services - <https://www.rrpcanada.org/#/>
- **New!** **Training Requirements for joint health and safety committee members** - <https://www.ontario.ca/page/training-joint-health-and-safety-committee-members>

Full suite of government educational supports available includes ([covid-19.ontario.ca/covid-19-help-businesses-ontario](https://covid-19.ontario.ca/covid-19-help-businesses-ontario)):

- [Free webinars on how to operate a business safely](#), and comply with health and safety requirements, during COVID-19.
- A [free 30-minute online course on infection prevention and control](#) provided by the Public Services Health and Safety Association.
- Provincial Employment Standards Call Centre ([webes@ontario.ca](mailto:webes@ontario.ca)) and Occupational Health and Safety Contact Centre ([webohs@ontario.ca](mailto:webohs@ontario.ca)) to answer small business health and safety questions.
- **Develop your COVID-19 workplace safety plan** - <https://news.ontario.ca/en/release/59276/ontario-launches-workplace-education-and-enforcement-campaigns>
- **Resources to prevent COVID-19 in the workplace** - <https://www.ontario.ca/page/resources-prevent-covid-19-workplace>
- **Using masks in the workplace** - <https://www.ontario.ca/page/using-masks-workplace>
- **Occupational health and safety inspections and investigations** - <https://www.ontario.ca/page/occupational-health-and-safety-inspections-and-investigations>
- **Guidance for professional meeting and event facilities during COVID-19:** <https://www.ontario.ca/page/guidance-professional-meeting-and-event-facilities-during-covid-19>
- **Guidance for facilities for sports and recreational fitness activities during COVID-19:** [https://www.ontario.ca/page/guidance-facilities-sports-and-recreational-fitness-activities-during-covid-19?\\_ga=2.175392994.136458141.1597699243-513133685.1549641030](https://www.ontario.ca/page/guidance-facilities-sports-and-recreational-fitness-activities-during-covid-19?_ga=2.175392994.136458141.1597699243-513133685.1549641030)
- **Return to Play (sports) Protocols:** [https://www.ontario.ca/page/return-to-play?\\_ga=2.139936755.136458141.1597699243-513133685.1549641030](https://www.ontario.ca/page/return-to-play?_ga=2.139936755.136458141.1597699243-513133685.1549641030)
- **Free Online Training to Promote Safe Workplaces** - [https://news.ontario.ca/opo/en/2020/07/ontario-launches-online-training-to-promote-safe-workplaces.html?utm\\_source=digest&utm\\_medium=email&utm\\_campaign=0](https://news.ontario.ca/opo/en/2020/07/ontario-launches-online-training-to-promote-safe-workplaces.html?utm_source=digest&utm_medium=email&utm_campaign=0)
- [Ministry of Labour Training Skills Development Covid Resources](#)
- [Ministry of Labour Training Skills Development Covid-19 Workplace Safety Plan](#)
- **Canadian Centre for Occupational Health and Safety Pandemic (COVID-19) Worker Tip Sheets** - <https://www.ccohs.ca/products/publications/covid19/>
- **Pandemic Info Share** - <http://pandemic.ccohs.ca/>

## WSPS

- [WSPS Covid-19 Site](#)



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- [WSPS Covid Mental Health Resources](#)
- [WSPS Small Business Centre Resources](#)
- [WSPS Pandemic Recovery Return to Business Checklist](#)
- [WSPS Checklist for businesses returning after shutdown](#)

## Digital Economy and Communications - Marketing, Website and Tech

**Ontario Made Program (Prov)** – brand and website for Ontario Manufacturers to post their products.

**Link:** <https://www.supportontariomade.ca/>

**Invest Ontario (Prov)** - new provincial agency and website for businesses and investors looking to grow or establish their businesses in Ontario (i.e. Foreign Direct Investors).

**Link:** <https://www.investinontario.com/>

**Digital Mainstreet - Ontario Grant (Fed/Prov)** - \$2,500 to adopt new technologies and digital marketing.

**Link:** <https://digitalmainstreet.ca/ontariogrants/>

**Digital Mainstreet - Future Proof (Fed/Prov)** - identify new markets, pivot business model, develop and implement a digital transformation plan.

**Link:** <https://digitalmainstreet.ca/futureproof/>

**Digital Mainstreet Transformation Grant - \$2500** for training, advisory support, and contributions to main street small businesses looking increase their capacity through digital transformation and to help improve your online presence.

**Link:** <https://digitalmainstreet.ca/transformation-teams/>

**Digital Mainstreet Lab** - provides project advice, expertise and up to \$25,000 to support pilot projects aimed at solving main street challenges.

**Link:** <https://digitalmainstreet.ca/digital-main-street-lab/>

**ShopHERE powered by Google funding (Prov/Fed)** - helps independent small businesses and artists get online right away.

**Link:** <https://digitalmainstreet.ca/shophere/>

**Near North Mitigation Alliance (IION) (Fed)** – list COVID-19 products and service solutions.

**Link:** <https://iion.ca/covid-19/>

**The Rapid Response Platform (Private)** – list COVID-19 products or service solutions.

**Link:** <https://www.rrpcanada.org/#/>

## Agriculture, Aquaculture and Food Processing Sector

**New!** **Ontario Agri-Food Research Initiative (OAFRI)** – funding for innovative agri-food research ideas transformed into leading-edge technologies, services, and new market-ready products and research streams that encourage stronger adoption of best management practices for on farm production.

**Link:** [Ontario Agri-food Research Initiative | ontario.ca](https://ontario.ca/agri-food-research-initiative)

**Contact:** [research.omafra@ontario.ca](mailto:research.omafra@ontario.ca)

**Canadian Agricultural Partnership for Food Processors (CAP)(Prov)** – partnership funding available to for projects

**Contact:** [ag.info.omafra@ontario.ca](mailto:ag.info.omafra@ontario.ca) or 1-877-424-1300

**Link:** [Canadian Agricultural Partnership \(gov.on.ca\)](https://www.gov.on.ca/agriculture/)

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that will enhance economic development and food safety in the sector.	
<b>Enhanced Agri-Food Workplace Protection Program</b> - help for agri-businesses guard against the spread of COVID-19 in agri-food workplaces and address outbreaks that have occurred.	<b>Link:</b> <a href="http://www.omafra.gov.on.ca/english/about/agrifoodprogram.htm">http://www.omafra.gov.on.ca/english/about/agrifoodprogram.htm</a> <b>Contact:</b> <a href="mailto:ag.info.omafra@ontario.ca">ag.info.omafra@ontario.ca</a> or 1-877-424-1300
<b>Mandatory Isolation Support for Temporary Foreign Workers Program (MISTFWP) (Fed)</b> - support to employers with some of costs associated with the mandatory 14-day isolation period as well as the 3-day hotel quarantine imposed under the Quarantine Act on temporary foreign workers upon entering into Canada.	<b>Link:</b> <a href="#">Mandatory Isolation Support for Temporary Foreign Workers Program: 14-Day Isolation Period Stream - Agriculture and Agri-Food Canada (AAFC)</a>
<b>Farm Credit Canada COVID-19 Support Program (Fed)</b> – increasing credit availability to producers, agribusinesses, and food processors to offer increased flexibility to address cashflow issues and lost sales.	<b>Contact:</b> Your bank or credit union <b>Link:</b> <a href="#">Program details   FCC (fcc-fac.ca)</a>
<b>Increasing interim payments from 50% to 75% through AgriStability (Fed/Prov)</b> – working to increase interim payments from 50 % to 75 % through AgriStability to support producers who face significant revenue declines.	<b>Contact:</b> <a href="mailto:contact@agricorp.com">contact@agricorp.com</a> or 1-888-247-4999 <b>Link:</b> <a href="#">AgriStability: Step 1. What this program offers - Agriculture and Agri-Food Canada (AAFC)</a>
<b>Expanding Agrilnsurance to include labour shortage (Fed/Prov)</b> - program to include labour shortages as an eligible risk for the horticulture sector. This work would insure against lost production due to an insufficient workforce, should producers be unable to find enough labour to harvest.	<b>Contact:</b> <a href="mailto:contact@agricorp.com">contact@agricorp.com</a> or 1-888-247-4999 <b>Link:</b> <a href="#">Production Insurance (agricorp.com)</a>
<b>Canada Brand (Fed)</b> - branding and promotion for/of Canadian food products and producers.	<b>Link:</b> <a href="https://marquecanadabrand.agr.gc.ca/intro/index-eng.html">https://marquecanadabrand.agr.gc.ca/intro/index-eng.html</a>
<b>Local Food Infrastructure Fund (Fed)</b> - for community-based, not-for-profit and Indigenous organizations to improve their food systems.	<b>Link:</b> <a href="https://www.agr.gc.ca/eng/agricultural-programs-and-services/local-food-infrastructure-fund/?id=1560701480448">https://www.agr.gc.ca/eng/agricultural-programs-and-services/local-food-infrastructure-fund/?id=1560701480448</a>
<ul style="list-style-type: none"> <li>• <b>COVID-19 and the Food Industry (Fed)</b> - <a href="https://www.canada.ca/en/health-canada/services/food-nutrition/covid19-food-industry.html">https://www.canada.ca/en/health-canada/services/food-nutrition/covid19-food-industry.html</a></li> <li>• <b>Prevention, Control and Outbreak Support Strategy for COVID-19 in Ontario's Farm Workers</b> - <a href="http://www.omafra.gov.on.ca/english/about/preventstrat.htm">http://www.omafra.gov.on.ca/english/about/preventstrat.htm</a></li> <li>• <b>Farmers' COVID-19 Toolkit</b> - <a href="https://www.ontario.ca/page/working-farm-operators-stop-spread-covid-19-farms">https://www.ontario.ca/page/working-farm-operators-stop-spread-covid-19-farms</a></li> <li>• <b>Canadian Food Inspection Agency (CFIA) Coronavirus disease (COVID-19) information for industry</b> - <a href="https://www.inspection.gc.ca/covid-19/cfia-information-for-industry/eng/1584462704366/1584462704709">https://www.inspection.gc.ca/covid-19/cfia-information-for-industry/eng/1584462704366/1584462704709</a></li> <li>• <b>Agriculture Canada COVID-19 Information for industry</b> – <a href="http://www.agr.gc.ca/eng/coronavirus-disease-covid-19-information-for-industry/?id=1584732749543">http://www.agr.gc.ca/eng/coronavirus-disease-covid-19-information-for-industry/?id=1584732749543</a></li> <li>• <b>Canadian Federation of Agriculture (CFA) Resources for COVID-19</b> - <a href="https://www.cfa-fca.ca/resources/resources-on-covid-19/">https://www.cfa-fca.ca/resources/resources-on-covid-19/</a></li> <li>• <b>OMAFRA - Agriculture and agri-food industry safety during COVID-19 Information for Industry</b> - <a href="http://www.omafra.gov.on.ca/english/about/covid-19.htm">http://www.omafra.gov.on.ca/english/about/covid-19.htm</a></li> <li>• <b>Ontario Federation of Agriculture (OFA) COVID-19 Resources</b> - <a href="https://ofa.on.ca/covid-19/">https://ofa.on.ca/covid-19/</a></li> <li>• <b>OFA- A Guide for Direct Sales to Consumers during COVID-19 and Beyond</b> - <a href="https://ofa.on.ca/resources/a-guide-for-direct-sales-to-consumers-during-covid-19-and-beyond/">https://ofa.on.ca/resources/a-guide-for-direct-sales-to-consumers-during-covid-19-and-beyond/</a></li> </ul>	

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- **OFA - Guide to Operating your Essential Farm Business during COVID-19** - <https://ofa.on.ca/resources/guide-to-operating-your-essential-farm-business-during-covid-19/>
- [CFFO COVID-19 Resources](#)
- [NFU COVID-19 Resources](#)
- [Union Des Cultivateurs Franco-Ontariens COVID-19 Resources](#)
- [Indian Agricultural Program of Ontario COVID-19 Programs](#)

## Tourism & Arts, Culture and Creative Industries Sector

<p><b>Tourism Relief Fund (Fed)</b> - supports tourism businesses and organizations to adapt their operations to meet public health requirements while investing in products and services to facilitate their future growth.</p>	<p><b>Contact:</b> 1-888-576-4444 or at <a href="mailto:bis-sie@acoa-apeco.gc.ca">bis-sie@acoa-apeco.gc.ca</a>  <b>Link:</b> <a href="#">Tourism Relief Fund - FedNor</a></p>
<p><b>Short-Term Compensation Fund for Canadian Audiovisual Productions (STCF) (Fed)</b> - to compensate independent production companies for the lack of insurance coverage for COVID-19–related filming interruptions and production shutdowns in the sector.</p>	<p><b>Contact:</b> <a href="mailto:covid-19@telefilm.ca">covid-19@telefilm.ca</a>  <b>Link:</b> <a href="#">Short-Term Compensation Fund for Canadian Audiovisual Productions (STCF) - Telefilm Canada</a></p>
<p><b>NOHFC Community Events Stream</b> - supports organizations that host events that increase community profile and promote economic development in Northern Ontario.</p>	<p><b>Contact:</b> Local ENDM Northern Development Advisor - <a href="https://nohfc.ca/en/pages/contact-us/contact-service-providers">https://nohfc.ca/en/pages/contact-us/contact-service-providers</a>  <b>Link:</b> <a href="https://nohfc.ca/en/pages/programs/cultural-supports-program/community-events-stream">https://nohfc.ca/en/pages/programs/cultural-supports-program/community-events-stream</a></p>
<p><b>Northern Arts Grant (OAC) (Prov)</b> - supports the creation, production and presentation of artwork; professional development; and community arts engagement initiatives that benefit communities in northern Ontario.</p>	<p><b>Contact:</b> Alana Forslund, <a href="mailto:aforslund@arts.on.ca">aforslund@arts.on.ca</a>; 807-632-4575 / 1-866-391-2221  <b>Link:</b> <a href="https://www.arts.on.ca/grants/northern-arts-projects">https://www.arts.on.ca/grants/northern-arts-projects</a></p>
<p><b>Ontario Arts Council COVID-19 Grant (Prov) – Artist-Presenter Collaboration Projects</b> - Projects that build or maintain sustainable ways of sharing artistic works with audiences and communities within Ontario, nationally and internationally.</p>	<p><b>Contact:</b> Soraya Peerbaye, Officer, <a href="mailto:speerbaye@arts.on.ca">speerbaye@arts.on.ca</a>, 416-969-7422, 1-800-387-0058  <b>Link:</b> <a href="https://www.arts.on.ca/grants/artist-presenter-collaboration-projects">https://www.arts.on.ca/grants/artist-presenter-collaboration-projects</a></p>
<p><b>#SAFETRAVELS STAMP (Prov/Fed)</b> - to allow travellers to recognize companies around the world who have adopted health and hygiene global standardised protocols – so consumers can experience ‘Safe Travels’.</p>	<p><b>Link:</b> <a href="https://www.tiaontario.ca/cpages/safetravelstamp">https://www.tiaontario.ca/cpages/safetravelstamp</a></p>
<p><b>Ontario Live (Prov)</b> - a virtual marketplace to help support local artists, operators, attractions, and businesses.</p>	<p><b>Contact:</b> MHTSCI  <b>Link:</b> <a href="https://ontario.live/">https://ontario.live/</a></p>

- **Website for COVID-19: Travel, quarantine and borders information for Canada:** [COVID-19: Travel, quarantine and borders - Travel.gc.ca](#)
- **Arrive Can Mobile App – travellers can use this mobile app to speed up your arrival process in Canada** - <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice.html#ua>
- **Insurance Bureau of Canada:** 1-844-2ASK-IBC (1-844-227-5422)
- **Business Insurance Action Team (BIAT):** <https://businessinsurancehelp.ca/>
- **Canadian Border Services Agency (CBSA):** <https://cbsaasfc.gc.ca/services/covid/menu-eng.htm>



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- **Website with the Travel Restrictions for Canada:** <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice.html>
- **Coronavirus disease (COVID-19): Who can travel to Canada – Citizens, permanent residents, foreign nationals and refugees -** <https://www.canada.ca/en/immigration-refugees-citizenship/services/coronavirus-covid19/travel-restrictions-exemptions.html>
- **Tourism HR Canada Workforce Recovery Toolkit -** [https://www.tourismrecovery.ca/?utm\\_source=Destination+Canada+News&utm\\_campaign=0d735500e5-EMAIL\\_CAMPAIGN\\_2020\\_04\\_16\\_10\\_22\\_COPY\\_01&utm\\_medium=email&utm\\_term=0\\_06c402d754-0d735500e5-92266588](https://www.tourismrecovery.ca/?utm_source=Destination+Canada+News&utm_campaign=0d735500e5-EMAIL_CAMPAIGN_2020_04_16_10_22_COPY_01&utm_medium=email&utm_term=0_06c402d754-0d735500e5-92266588)
- **Indigenous Tourism Association of Canada COVID-19 page:** <https://indigenoustourism.ca/corporate/updates-on-covid-19-coronavirus/>
- **Indigenous Tourism Ontario COVID-19 page:** <https://indigenoustourismontario.ca/updates-on-covid-19/>
- **Destination Canada COVID-19 Page:** [https://www.destinationcanada.com/en/corporate-news?utm\\_source=Destination+Canada+News&utm\\_campaign=65175230b8-EMAIL\\_CAMPAIGN\\_2020\\_04\\_02\\_09\\_41&utm\\_medium=email&utm\\_term=0\\_06c402d754-65175230b8-92263064](https://www.destinationcanada.com/en/corporate-news?utm_source=Destination+Canada+News&utm_campaign=65175230b8-EMAIL_CAMPAIGN_2020_04_02_09_41&utm_medium=email&utm_term=0_06c402d754-65175230b8-92263064)
- **Destination Canada's Guide for Tourism Operators: Rebuilding Traveller Confidence: the importance of Safety Top of Mind and in Plain Sight:** <https://destinationcanada.can.chime.live/app/app.html>
- **Destination Ontario (TIAO) COVID-19 page:** <https://www.tiaontario.ca/cpages/covid19>
- **Destination Northern Ontario (RTO 13) COVID page:** <https://destinationnorthernontario.ca/destination-northern-ontarios-statement-on-covid-19/>
- **Destination Northern Ontario (RTO 13) Reopening page:** <https://destinationnorthernontario.ca/reopen-the-north/>
- **Explorer's Edge (RTO 12) COVID-19 Page:** <http://rto12.ca/news/additional-covid-19-resources/>
- **NOTO COVID-19 Page (Northern Ontario Tourist Outfitters Association) -** <http://noto.ca/COVID19>
- **NOTO Job Board – post tourism jobs here -** <https://outfittersnorth.boards.net/board/3/employment-tourism>
- **Tourism Excellence North (TEN) – training solutions to strengthen northern Ontario tourism -** <https://tourismexcellencenorth.ca/>
- **Ontario Arts Council COVID-19 page:** <https://www.arts.on.ca/news-resources/updates/oac-covid-19-updates>
- **Canadian Heritage grants and contributions recipients related to COVID-19 News Releases and FAQ for the industry -** <https://www.canada.ca/en/canadian-heritage/services/funding/information-covid-19.html>

## COVID-19 Call to Action/Innovation

<b>Ontario Together Program (Prov)</b> – Sell medical supplies, find personal protective equipment (PPE), solve problems, or volunteer to help protect against COVID-19.	<b>Contact:</b> 1-888-777-0554 <b>Link:</b> <a href="https://www.ontario.ca/page/how-your-organization-can-help-fight-coronavirus">https://www.ontario.ca/page/how-your-organization-can-help-fight-coronavirus</a>
<b>OCE COVID Collaboration Platform Program (Prov)</b> – Support to help fill the current product and service gaps related to COVID-19.	<b>Contact:</b> OCE Staff <b>Link:</b> <a href="https://oce-ontario.org/programs/covid-19-collaboration-platform">https://oce-ontario.org/programs/covid-19-collaboration-platform</a>
<b>Calling all suppliers to Help Supply the Federal Government (Fed)</b> – help Canada combat COVID-19.	<b>Link:</b> <a href="https://buyandsell.gc.ca/calling-all-suppliers-help-canada-combat-covid-19">https://buyandsell.gc.ca/calling-all-suppliers-help-canada-combat-covid-19</a>
<b>ICamp (Private)</b> – technical support, 3D printing, or funding to help support COVID-19 innovations or manufacturers.	<b>Contact:</b> Brad Gavan @ <a href="mailto:Bradley.Gavan@canadorecollege.ca">Bradley.Gavan@canadorecollege.ca</a> <b>Link:</b> <a href="https://www.canadorecollege.ca/icamp">https://www.canadorecollege.ca/icamp</a>

## Supply Chain Management

<b>ICamp (Private)</b> – helps innovators and manufacturers tackle issues/connects with supply chain.	<b>Contact:</b> Brad Gavan @ <a href="mailto:Bradley.Gavan@canadorecollege.ca">Bradley.Gavan@canadorecollege.ca</a> <b>Link:</b> <a href="https://www.canadorecollege.ca/icamp">https://www.canadorecollege.ca/icamp</a>
<b>OCE COVID Collaboration Platform Program (Prov)</b> –to help address production, supply chain or services gaps related to COVID-19.	<b>Contact:</b> OCE Staff <b>Link:</b> <a href="https://oce-ontario.org/programs/covid-19-collaboration-platform">https://oce-ontario.org/programs/covid-19-collaboration-platform</a>

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## Other Useful Links

- Small Business Centres Ontario – one window with resources and supports for businesses - <https://www.sbcontario.ca/>
- Provincial COVID-19: Help for businesses in Ontario - <https://covid-19.ontario.ca/covid-19-help-businesses-ontario>
- Provincial COVID-19 Response Framework: <https://www.ontario.ca/page/covid-19-response-framework-keeping-ontario-safe-and-open>
- Ontario Non-Profit Network COVID-19 Resources website - <https://theonnn.ca/resources-covid-19/>
- Ontario Non-Profit Resource Centre - <https://nonprofitresources.ca/>
- Provincial Stop the Spread Business Information Line - [1-888-444-3659](tel:1-888-444-3659)
- Ontario's Action Plan to Support COVID-19 - [https://budget.ontario.ca/2020/marchupdate/index.html?\\_ga=2.28116924.1086849455.1585166885-765986041.1562781557](https://budget.ontario.ca/2020/marchupdate/index.html?_ga=2.28116924.1086849455.1585166885-765986041.1562781557)
- Emergency Information and Orders - <https://www.ontario.ca/page/emergency-information>
- Ontario Re-opening Website – <https://www.ontario.ca/page/reopening-ontario-after-covid-19>
- Essential Workplaces List - <https://www.ontario.ca/page/list-essential-workplaces>
- Canada's COVID Economic Response Plan (All Supports- Individuals, Business and Industry) - <https://www.canada.ca/en/department-finance/economic-response-plan.html#businesses>
- Chamber of Commerce Business Resilience Network: <https://www.canadianbusinessresiliencenetwork.ca/resources/support-for-business/>
- Ontario Chamber of Commerce COVID-19 resources - <https://occ.ca/covid19-supportforbusinesses/>
- FedDev Small Business Supports - Canada Business Ontario website - <http://www.cbo-eco.ca/en/>
- Canadian Federation of Independent Business COVID Small Business Help Centre – <https://www.cfib-fcei.ca/en/small-business-resources-dealing-covid-19>
- **New!** Business Benefits Finder: [https://innovation.ised-isde.canada.ca/innovation/s/?language=en\\_CA](https://innovation.ised-isde.canada.ca/innovation/s/?language=en_CA)
- **New!** Grants and funding from the Government of Canada: <https://www.canada.ca/en/government/grants-funding.html>